

# Newsletter

Fall 2000

### President's Column

by Joyce Hinrichs, FTPL President

It is with pride that I take over the role of president of the Friends of the Tempe Public Library this year. I am a high school principal in real life, a very rewarding career, but I have found my participation on the board of the Friends over the last five years to be rewarding as well.

Your contributions through memberships and book sales have allowed the friends to fund a large part of the Children's Summer Reading Program which reached over 5,000 children this last summer. We also help support volunteer recognition programs, Peanut Butter and Jam Programs, Civil Rights Day festivities, Children's Storyteller Series, the play area in the children's library, along with various adult programs and library improvements.

Our goal this year is to do more outreach to our membership. If you are interested in becoming more actively involved in support of your library, please volunteer. We always welcome and seek help with the Friends' Library Book Corner, the semi-annual book sales, children's events, clerical and newsletter help, and web page design and assistance. You may call the library and leave a

message for the Friends at 480-350-5599 or call my home at 480-968-8157 and I will get back to you and hook you up with the volunteer work you are interested in.

We are interested in your ideas and opinions. We are interested in working together to improve the Friends and the Tempe Library. We'd like to hear from you. See you at the Fall Book Sale on October 14<sup>th</sup>!

Friends Book Sale

Saturday
October 14
10:00 am - 2:00pm
Library Program
Room
(lower level)

Look for your money saving coupon on page 5

## Don't Miss the Next Friends Book Sale!

The Friends next major book sale is scheduled for Saturday, October 14th, from 10:00 am to 2:00 pm in the lower level program room. The sale will feature a wide variety of hardcover and paperback books ranging from the latest best sellers to the classics. There will also be many children's titles in great condition that would make wonderful holiday giftsThe sale is a great opportunity to support the Friends and the Tempe Public Library while picking up some great books at bargain prices. In addition to the Friends sale, the Tempe Historical Society will be on hand to sell some great gift items from their gift shop.

### Above the Stacks

by Teri Metros, Library Administrator

# Library Awarded Grant from Bill & Melinda Gates Foundation

Public access computing will reach new heights at our library later this year, thanks to a grant from the Bill & Melinda Gates Foundation. The goal of the Foundation's Library Program is to partner with libraries, schools, and community organizations to establish access to computers, the Internet, and digital information to library users in low income communities in the United States and Canada. To accomplish this goal, the Foundation awards grants to libraries for the purchase of public access computer equipment. In addition, the Gates Foundation provides training and technical assistance to library staff members so that they can effectively manage computers systems, use digital information, and provide appropriate assistance to library users.

It may come as a surprise to some that Tempe qualifies as a low-income community under the Foundation's guidelines. When the Gates Foundation originally announced its Arizona library program, we were advised at the time that Tempe was the only library in the state not eligible to apply.

While it is certainly true that there are areas of the city that are very affluent, there are a number of our citizens who are living below the poverty line. Figures provided by the Tempe Elementary School District reveal that nearly 50% of its students are on the free and reduced lunch program. Within a three-mile radius of our library building, nearly 11% of the service population is living below the poverty line. As a result of this data, we were able to successfully appeal our eligibility and were subsequently able to submit two successful grant applications and we recently received a check for \$67,015 from the Gates Foundation.

The grant funds will allow us to purchase six additional computers for the Youth Library and implement an 11-computer workstation training lab on the main floor of the library. The Gates library computers are very powerful machines that come fully loaded with Microsoft Office software products and an extensive range of reference and children's educational software. We are particularly pleased with the range of software for children that will be available in our Youth Library including interactive storybooks such as Green Eggs and Ham and Stellaluna, and educational offerings from the Magic School Bus series and

Success Builder. All of the computers will also provide access to the Internet. The new training lab will expand our ability to provide computer training to both our users and staff. When the lab is not being used for training, the computers will be available for use by the public. In addition to providing us with additional public access computers, the Foundation is providing two five day training courses at their headquarters in Seattle for four members of the TPL staff. Two employees will receive extensive training in Windows NT and setting up a network for public access computing. Another two staff members will participate in a course on developing a sustainable training plan to ensure that the new technology is integrated into library service.

We are very pleased to be one of the many libraries throughout the state that will benefit from this program. The additional computers will greatly increase our ability to respond to the growing demand for computer access. Over 10,000 people a month use our public access computers. During peak periods of demand, some users wait up to an hour to use a computer. Needless to say, the new Gates equipment will be in great demand. We anticipate installation near the end of the year.



Caitlin Benson

## Caitlin Benson Collection

A very special collection of resources will be available to the Tempe community this fall with the inauguration of the Caitlin Benson Collection in the Youth Library. Caitlin was a frequent user of the Youth Library and passed away last November at the age of eleven. Since the library was one of her favorite places to visit, her parents asked friends and family to make a contribution to the library in her memory. Sherry Warren, Youth Services Supervisor, worked closely with Caitlin's parents, Marc and Tracey Benson, to establish an appropriate memorial and this special collection is the result of their discussions. The purpose of the collection is to encourage children to respect differences and appreciate similarities in themselves and others through reading. A private reception for friends and family was held on September 22<sup>nd</sup> in celebration of Caitlin's life and this new collection in her honor.

# Library Outreach Efforts to Expand

I am very pleased to announce that Nicholas Escalante recently joined the Library staff as a Community Education Specialist. In that capacity, he will be responsible for developing a range of library outreach services at both the Tempe Public Library Education Center located within the Escalante Community Center and at the future Westside Community Center to be opened next year. Nick will work closely with Escalante and Westside Center staff to integrate library programs into the range of services offered at the centers.

Nick is a graduate of New Mexico State University and comes to us from Las Cruces, New Mexico where he was very successful in working with at-risk youth and their family members. While in Las Cruces, he was an active volunteer in the Big Brothers Big Sisters program. His experience in working with youth and his bilingual skills will be of great benefit to the Library's outreach efforts. In order to fill this position, we conducted a national search that took almost a year. We consider ourselves very fortunate to have found someone with Nick's experience, enthusiasm, and demonstrated ability to connect with youth for this important position.

# Internet Training Opportunities to Expand

In response to public demand, the Library is expanding its range of free Internet training classes this fall. In addition to the basic Introduction to the Web class that is offered weekly, library staff will present a number of new offerings including Intermediate Internet Topics, Periodical and Database Resources, and Ancestors: Genealogy on the Web. The introductory class is targeted to Web novices and covers Web browsers, search engines, Internet service providers, and e-mail. The intermediate class is for those with some experience in using the Web and includes information on the difference file formats found on the Web, security issues, downloading files, and special search engine features. A complete class schedule is available the Fall edition of the Tempe Opportunities brochure and at the Library's Web site at www. Tempe.gov/library/events.

In addition to our Internet classes, library users can also schedule a thirty minute P.I.T. stop, or Personalized Internet Training session with a member of our library staff. The P.I.T. stop is designed for those users who do not feel comfortable in a classroom setting or for those who have a specific information need. Each

thirty minute appointment is tailored to the user's specific need including such topics as using a search engine effectively, searching the online catalog, or conducting research using one of the Library's online databases. To register for a class or schedule a P.I.T. stop, contact the Reference Desk at 480-350-5511.

#### Library Advisory Board News

The Library Advisory Board held its first meeting of the season on September 11th. The new chairperson is Sam Stratton and the Vice-Chair is Barbara Dagger. Mayor Giuliano recently appointed Diane Hughes, Don Graves, and Gail Dick to serve on the Board. They will join existing members Rene Larson, Candyce Lindsay, Mary Gavigan, and Stephen Lucking. The Library Advisory Board meets on the first Monday of every month at 7:00 p.m. in the second floor Board Room.

# New Features on Library Web Page

If you haven't had a chance to visit the Library's Web page recently at www.tempe.gov/library, you might be in for a nice surprise.

Thanks to the hard work and creativity of our team of Library Webmasters, the page offers a number of new enhancements.

Our new Programs and Events
Calendar shows scheduled library
programs for a four-month period
(www.tempe.gov/library/events).
Links are provided from the calendar to complete program descriptions. Readers interested in the latest additions to the Library's
collection may view a selective list of notable new additions to the
collection provided by Kim Garza,
Collection Management Librarian



"... library users have access to approximately 1,500 eBooks, including computer software, health, travel, history, careers, business, investing, and general reference."

(www.tempe.gov/library/new). An enhanced list of search engines is also provided, including a section for Spanish-speaking users. We have also added an another full-text database that may be accessed from home or office by individuals with a valid TPL library card.

Electric Library Plus provides access to over 1,000 full text sources including books, magazines, newspapers, TV and radio transcripts, pictures, and maps. This valuable resource was previously only available within the Library. In addition to this resource, users will continue to have remote access to Infotrac, ProQuest Arizona Newsstand, and the Library's online catalog.

I would also encourage you to participate in our trial offering of electronic books made available through netLibrary. The free trial runs through the end of the year. During this time, library users have access to approximately 1,500 eBooks, including computer software, health, travel, history, careers, business, investing, and general reference. Among the virtual books available through the program are Cliff's Notes, the Chicken Soup series, Harvard Business School Publishing books, Macmillan's The Complete Idiot's Guides and SAM's computer guides, and McGraw-Hill business and computer books. A link to the netLibrary collection is on the Library's Web page. Once a specific title is located, a user can check it out for a certain period of time if he or she has registered for a "virtual library card" on an authenticated computer within the library. Give this new program a try and let us know what you think!

### News from the Youth Library

by Sherry Warren, Youth Services Supervisor

"Read Your Way to the Ball Park" was a Winner!

This year's program proved to be a hit with our young readers. 5,429 children participated and read their way to the ballpark, thanks to the support of the Arizona



Diamondbacks, the Arizona Republic, and the Friends! The Friends have a long history of supporting this important program and their contribution this year allowed us to provide programming throughout the summer and a treasure chest of incentive prizes. One of the keys to the program's success was a special book that was awarded to each child who completed the entire program.

We held two programs a week with an average of 150 parents and children attending each program. There was a tremendous response to the eight Starlight Planetarium presentations that focused on astronomy for children. Forty-five minutes easily lengthened to an hour as enthusiastic children asked questions about the constellations and the planets.

Over 570 teens registered for Score Big with Books, the teen reading program, with 170 actually completing the program. Thanks to the support once again this year from from Tempe in Motion, the City of Tempe's Transit program, we were able to provide free summer youth bus passes to those who participated in the program. This proved to be a great incentive to draw teens into the library and certainly was a key factor in having one of the highest completion rates ever.

The Youth Library staff was extremely busy throughout the summer answering reference questions and helping children to find the right book. The Youth Library was alive each week with the voices of area youth groups who visited on a regular basis to check out books and claim prizes. Fifty summer reading volunteers, supervised by Judi Pimentel, assisted us in handing out the prizes. We definitely couldn't have made it without our dedicated corps of youth volunteers who worked over a thousand hours in the Youth Library this summer.

Coming UP. . . . . . .

This fall, the mother-daughter discussion group will again meet monthly. This program has proved to be so popular that it will be continued throughout the year. It is interesting to see how much fun the mother/daughter teams have while discussing books. To sign up for this program, contact the Youth Desk at 350-5522.

The first Peanut Butter and Jam Concert of the year will be on Monday, November 6 at 10:00am in the Tempe Community Courtyard

Peanut Butter and
Jam Concert
Monday
November 6
10:00 am
Tempe Community
Courtyard Complex

Complex. Singer and songwriter Lynn Lynton is returning for another great performance. Children will have the opportunity to listen to music and stories, participate in a number of crafts and eat a peanut butter and jelly sandwich snack.



#### CHECK THESE OUT

by Kim Garza, Collection Management Librarian



Lemaitre, Corene. *April Rising.* L5465AP

Ellen, bright and welleducated, returns without notice to her family home after two years in Europe.

She is shocked to learn that her bedroom and her emotional place in her parents' hearts have been taken by her brother's new girlfriend, April. What makes it even worse, is that April is really not "their kind of people." This satiric, funny novel is about one woman's learning to love and accept different people, and that the world does not always revolve around us.



Ephron, Delia. Big City Eyes. E6355BI

Freelance writer and single mother Lily Davis moves from New

York City to Long Island to provide a safer life for her teenage son. She quickly lands a column with the local paper, and becomes enmeshed in small town life. Lily soon learns though that smaller is not necessarily safer in this fast fun read from the author of *Hanging Up*.



Harris, Joanne. *Black-berry Wine.* H31455BL

The highly acclaimed author of *Chocolat* takes readers to the French

countryside to follow a cantankerous young writer as he purchases a small cottage trying to recapture the magic in his life from two decades earlier. This is for everyone who likes a mystical and lyrical read that stays with you.



Keating, H.R.F. Jack, the Lady Killer. Mystery K251JA

The veteran mystery writer (the Inspector Ghote series) presents a crime story in verse.

Jack Steele is a rookie cop in 1935 India investigating the strangling death of the former Club secretary's widow. If you want to enjoy a unique reading experience this is the book for you.



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